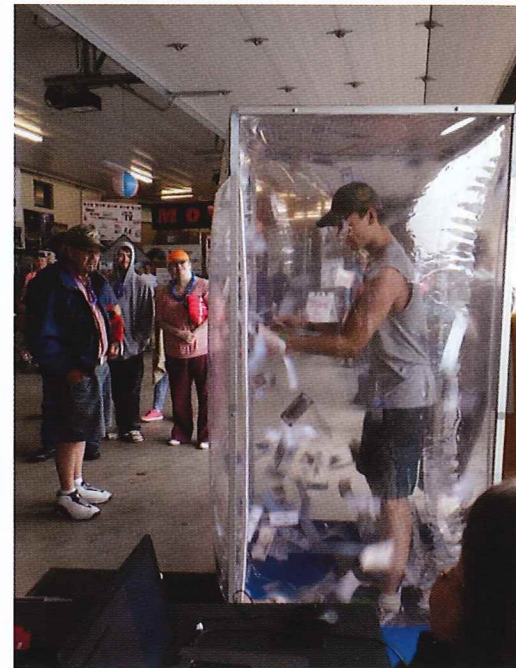
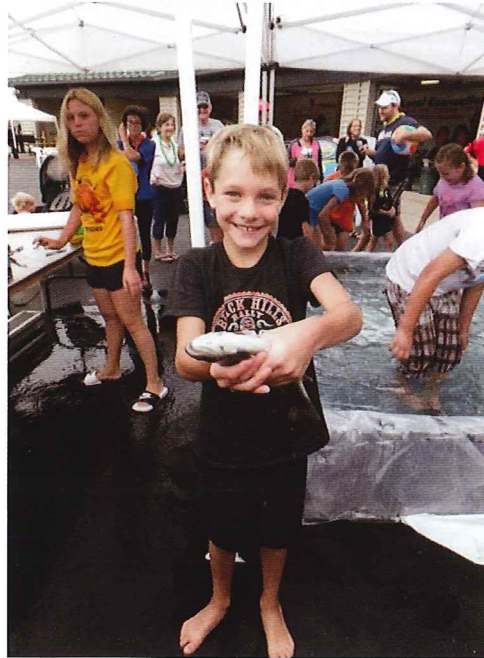


OUR OFFICE WILL BE CLOSED NOVEMBER 24<sup>TH</sup> & 25<sup>TH</sup> AND  
DECEMBER 23<sup>RD</sup> AT NOON. DECEMBER 26<sup>TH</sup> ALL DAY



We had numerous winners that we have contacted. Some of the big winners of the day were:

Amazon Echo: Daniel Johnson      Kindle Fire: Kira Kamish  
Amazon Tap: Hallie Allen      Tablet: Cora Heinz  
Microsoft Fitness Band: Carl Hansen



Lakeland Communications  
P O Box 40 Milltown, WI 54858  
Luck Tel. 715-472-2101 Milltown Tel. 715-825-2171  
e-mail: lakeland@lakeland.ws  
Internet Web site: <http://www.lakeland.ws>

PRSR STD  
U.S. POSTAGE PAID  
Luck, WI  
Permit No 10

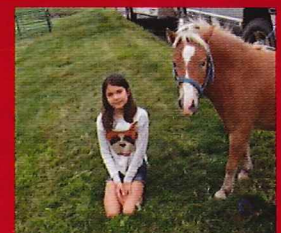
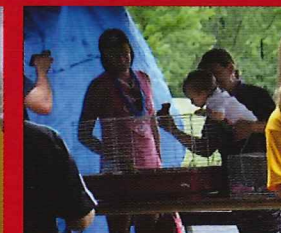
POSTAL PATRON



*The Connection*  
*Your Local Connection to the World*

FALL 2016

THANK YOU FOR YOUR BUSINESS!



Thank you for  
attending our  
Customer  
Appreciation  
Day!

August 19<sup>th</sup> proved to be a great day even in the rain! We served over 830 customers! Customers were treated to Brats, Hotdogs, Beans, Chips and Cookies while enjoying the festivities of the day. Trout fishing for the Kids along with Tammi's Wildlife. We were happy to have the Ambulance and Sheriff's department here along with all of our services and products. The Cashbox Challenge was a huge success where many tried their hand at seeing how much \$\$ they could grab! We thank all of you that attended. We appreciate your business!



# FIBER TO THE HOME IS MOVING ALONG

We are excited to bring you the best in services and infrastructure available in Polk County! If you are located in our rural service areas and have not filled out an easement we need you to contact our office at 715.825.2171.

CUSHING & FOX CREEK  
CUSTOMERS CALL NOW!



RURAL CUSHING, FOX CREEK, LUCK &  
MILLTOWN CUSTOMERS CALL NOW!

## URGENT – GET YOUR EASEMENT IN NOW!

We are currently in the process of finishing up getting easements for the plowing of fiber to your home and or business. If you have not provided an easement please call our office to set up an appointment. As we plow through your area this will be the only time we will offer the construction for free. CALL 715.825.2171

## SMART SUPPORT IS HERE!

*Are you tired of not having a quick user friendly solution for all of your network devices?*

### Would you like NO Stress and NO Frustration?

We have the solution for you.

It is a No Hassel solution for your Network.

What is it? It's the Whole Experience with the ability to set up connectivity for Internet devices, monitor your bandwidth, trouble shoot all devices! It's an experience you will want to try!

**Simple, Fast & Reliable**

**Connect your new & old devices**

**Never Forget Your Wifi Password**

**Never Lose your Wifi Settings**

**Latest Wifi Technology**

**Perfect for Netflix, YouTube, and On-Line Gaming**

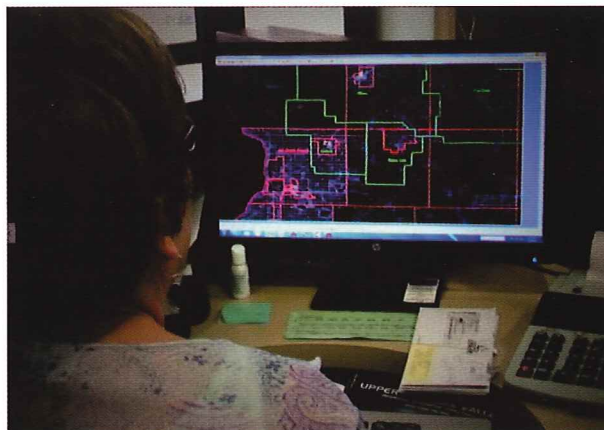
**FREE Remote Technical Support**

Stop in and we will show you how it works! or

Sign Up Today! Call 715.825.2171 or 715.472.2101

Works with Lakeland Gigacenters

Not available in all areas. Additional Monthly Fee.



Lakeland was honored to have Representative Adam Jarchow include us in his summer work program. He took time out of his busy schedule to see what it takes to get fiber connectivity to homes and businesses.



**DIGGERS HOTLINE**

**ALWAYS CALL  
BEFORE YOU DIG**



It's the law. As a customer or contractor doing excavation and remodeling work in our area we want you to be aware of the exuberant costs involved in a cut cable. Striking a single line can cause injury, repair costs, fines and inconvenient outages for you and others. Every digging project, no matter how large or small, warrants a call to 811, Diggers Hotline. 811 is a free service to locate underground communication lines. At all times, whenever you are working around cables make sure you hand dig to expose.

Damaged and cut underground lines and cables can disrupt service to you and hundreds of customers. Just a reminder that a cable or line that is cut or damaged, whether on your property or elsewhere, will be repaired or replaced to facilitate transmission of data, video and voice and be charged and billed to those responsible for the property damage. The cable in the ground is the property of Lakeland Communications and when you cut it, you are damaging our property. A cut cable is not only damage to our property, it also compromises our network. That cable, unless completely re-plowed, will never be the same. This can be very expensive, especially now with fiber optic cables in the ground.

A cut cable does not only disrupt your service and the network, it also disrupts our schedules and resources. We have to dispatch technicians away from their current job serving other customers to temporary a line or splice the cut. We experience equipment costs, truck expenses, testing and repair costs. Many times this takes two or more visits to your premise. Often it takes more than one technician to help prepare, splice and bury a line. In many cases we need to hire a construction firm to bury a brand new line or repair damages. These are significant services we do not get for free. Wisconsin law addresses the cost responsibility very clearly and it should not be a burden to a communications property owner or other customers of Lakeland to absorb. Costs are incurred for contractors, technicians, locator service to mark the site along with administrative time. In fact we have found that the expenses incurred by us, at times do not even come close to what we are billing out to responsible parties. **In the end, whoever cuts a cable or line is responsible for the cut and responsible for damage to our property.**

**811 is FREE!**